



Rajasthan Real Estate Regulatory Authority

2nd & 3rd Floor, RSIC Wing, Udyog Bhawan,

Tilak Marg, C-Scheme, Jaipur-302005

Rajasthan RERA

Phone No.: 0141-2851900 Website: <http://rera.rajasthan.gov.in/>

No. F1/332/RJ/RERA/2023/IT

Dated: 25.08.2023

Shri Mukesh Arora,
Additional Director, DOIT

Subject: Online display of the message for offline submission of the complaint.

It is mandatory for the complainants to submit, one self-attested and duly signed hard copy of the online complaint, to the Authority. However, it has been noticed by the Authority that all the complainants do not follow this procedure as laid down by the Authority. Therefore, a meeting in this regard was held on 24.08.2023 under the chairmanship of the hon'ble Chairman Shri Shailendra Agarwal, along with the Undersigned and Shri Mukesh Arora, Additional Director DOIT.

It was decided that the IT Cell of the Authority shall display a message which will reflect at the time of filing of the complaint.

The message shall read as **"The complainant is directed to submit one self-attested and duly signed hard copy of the online complaint along with the fee deposition receipt and documents in support of the complaint within 15 days of online submission of complaint"**.

In case, the complainant fails to submit the hard copy of the online complaint, the dealing Authority shall object the complaint and in case the objection is not rectified within two months by the complainant the complaint shall automatically be rejected.

This bears the approval of hon'ble Chairman.


(Ramesh Chandra Sharma)

Registrar